Oracle FLEXCUBE Direct Banking

Retail Peer To Peer Payments User Manual Release 12.0.3.0.0

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Retail Peer To Peer Payments User Manual April 2014

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1. Preface

1.1 Intended Audience

This document intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to OFSS Support

https://support.us.oracle.com

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual

1.5 Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.3.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

| NH | No Host Interface Required. | |
|----|--|--|
| * | Host Interface to be developed separately. | |
| * | Pre integrated Host interface available. | |
| × | Pre integrated Host interface not available. | |
| SR | Service Requests | |

| Transaction Name | FLEXCUBE UBS | Third Party Host System |
|---|--------------|-------------------------|
| Peer To Peer Payments- Initiate | \checkmark | * |
| Add Peer Beneficiary | NH | NH |
| View Peer Beneficiary | \checkmark | * |
| Modify Peer Beneficiary | NH | NH |
| Delete Peer Beneficiary | NH | NH |
| Claim Peer To Peer Payments for Non registered Non Existing Users | ✓ | * |
| View Registered Peer Beneficiary | NH | NH |
| Claim Peer To Peer Payments for Non-Registered Existing Users | ✓ | * |
| View Received P2P Payments | \checkmark | * |

3. Introduction

Transfer of funds between person to person (P2P OR Peer To Peer) with common identifiers like facebook ID ,Email ID and Mobile Number has not only made banking easy but has also reduced efforts to remember credit account details.

Using Peer To Peer Payment feature, a business user can transfer funds from their account to an email id or Mobile Number or to a facebook ID/contact from where the receiver can pull the funds by providing all their details to the senders' bank.

This feature supports email and mobile number based payments and facilitates internal and domestic payments.

Here, the sender should use FCDB application to initiate the Payment or Funds Transfer Request. The sender will have to provide only the receivers facebook contact OR Email Address OR Mobile Number, Amount to be transferred and the Debit Account. This can be any linked account or card for internal customer and linked account for external customer.

The existing customer of the bank (FCDB users) can register their account as beneficiaries for receiving the funds through a new transaction after logging in to any of the FCDB applications like Net Banking or Mobile Banking. However, the beneficiary of the funds need not be the customer of the bank for receiving the funds.

4. Peer To Peer Payments-Initiate

This feature enables you to transfer funds to your peer through his or her Mobile Number OR Email Id OR Facebook ID.

To initiate peer to per payments:

1. Navigate to **Payments > Pay to a Peer > Peer to Peer Payment**. The system displays the **Peer To Peer Payments** screen.

Peer To Peer Payments

| Peer To Peer Payments ? 🙃 🛬 🗆 🖻 🗙 | | | |
|--|------------|----------|--|
| Source Account*: | Select 🔹 🔹 | | |
| Payment To | | | |
| Contact Details*: | Select | | |
| Payment Details | | | |
| Transfer Amount*: | | | |
| Currency*: | Select 💌 | | |
| Pay Now 🖲 | | | |
| Pay Later 🔘 | | | |
| Other Details | | | |
| Narrative: | | | |
| | | Initiate | |
| * Indicates mandatory fields. ** Indicates mandatory if particular option is enabled. | | | |

| Peer To Peer Payment | 5 | ? ☆ ★ □ € × | |
|--|--------------------------------------|-------------|--|
| Source Account*: | 10410944 1040410944010 COR 🔻 🖸 | | |
| Payment To | | | |
| Contact Details*: | Email Id 🔄 amit.w.harkare@oracle.com | | |
| Payment Details | | | |
| Transfer Amount*: | 500 | | |
| Currency*: | Pound Sterling | | |
| Pay Now 🔍 | | | |
| Pay Later 🔘 | | | |
| Other Details | | | |
| Narrative: | Money Transfer | | |
| | | Initiate | |
| * Indicates mandatory fields. ** Indicates mandatory if par | ticular option is enabled. | | |

Field Description

| Field Name | Description |
|-----------------|---|
| Source Account | [Mandatory, Dropdown] |
| | Enter the Debit Account number from which the payment is to be made. |
| Payment To | |
| Contact Details | [Mandatory, Dropdown] |
| | Select the type of contact to be selected. |
| | The options available are: |
| | Email IdMobile NumberFacebook |
| | Enter the Email Id OR Mobile Number of the beneficiary in the Input Box that appears next to the Type of Contact after the selection is made. |
| Payment Details | |
| Transfer Amount | [Mandatory, Input Box, 15] |
| | Enter the amount required to be transferred. |
| Currency | [Mandatory, Dropdown] |
| | Enter the currency of the amount that is being transferred. |
| | Note: If the transfer currency is other than the source account currency, the bank's mid rate will be applied for currency conversion. |
| Pay Now | [Optional, Radio Button] |
| | Select to pay to the beneficiary on the current business date. |
| Pay Later | [Optional, Radio Button, Calendar] |
| | Select to pay to the beneficiary on the selected business date. |
| | Note : Selection of at least one of <i>Pay Now</i> OR <i>Pay Later</i> is mandatory. |

Field Name Description

Note: The *Transfer Date* to be selected should lie between the *Start Date* and *End Date*. **Start Date** – *Current Date* + No. of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then the transaction is processed on the next working day.

Other Details

| Narrative | [Optional, Input Box,35] |
|-----------|--|
| | Enter the message that you wish to send to your beneficiary. |

2. Click Initiate. You will reach the Peer To Peer Payments – Verify screen.

Peer To Peer Payments – Verify

| Peer To Peer Payments - Verify | 13-06-2014 12:56:41 GMT +0530 ? 🚖 🚖 📄 🗮 🗙 |
|--|---|
| Source Account: 1040410944010 104 10410944 | |
| Payment To | |
| Email Id: amit.w.harkare@oracle.com | |
| Payment Details | |
| Transfer Amount: 500.00 GBP | |
| Currency: Pound Sterling | |
| Pay Now: 11-03-2014 | |
| Other Details | |
| Narrative: Money Transfer | |
| | Change Confirm |

- 3. Note down the details provided in the message that appears on the screen.
- 4. Close the message.

Peer To Peer Payments - Verify

| Peer To Peer Payments - Verify | ? ☆ ★ 🗉 🖻 × |
|--|----------------|
| | (« |
| Source Account: 1040411271050 104 10411271 | |
| Payment To | |
| Email Id: sarita.kulkarni@orade.com | |
| Payment Details | |
| Transfer Amount: 50,000.00 INR | |
| Currency: Indian Rupee | |
| Pay Now: 11-03-2014 | |
| Other Details | Click boro |
| Narrative: Narrative1 | CIICK HEIE |
| | Change Confirm |

Column Description

| Field Name | Description | | |
|-----------------|---|--|--|
| Source Account | [Display] | | |
| | Displays the Debit Account number from which the payment will be made. | | |
| Payment To | | | |
| Mobile Number | [Display] | | |
| | Displays the Mobile Number OR Email Id of the beneficiary | | |
| Facebook Id | [Display] | | |
| | Displays the Mobile Number OR Email Id of the beneficiary | | |
| | This field will be displayed if contact details have been selected as Facebook. | | |
| Email Id | [Display] | | |
| | Displays the Mobile Number OR Email Id of the beneficiary | | |
| | This field will be displayed if contact details have been selected as Email. | | |
| Payment Details | | | |
| Transfer Amount | [Display] | | |
| | Displays the amount to be transferred. | | |
| Currency | [Display] | | |
| | Displays the currency of transfer. | | |

| Field Name | Description |
|---------------------------|--|
| Pay Now | [Display] |
| | Displays the date of payment. |
| Other Details | |
| Narrative | [Display] |
| | Displays the narrative for fund transfer, if any. |
| Click Confirm . Yo | ou will reach the Peer To Peer Payments – Confirm screen. |

5.

OR

Click **Change** to edit the transaction

Peer To Peer Payments - Confirm

| Peer To Peer Payments - Confirm | 13-06-2014 12:56:41 GMT +0530 🤰 🖶 🚖 🔲 🗮 🗙 | | |
|---|---|--|--|
| Transaction submitted for Peer To Peer Payments having reference 150735061142358 has been set to status Auto Authorized. Transaction with reference number 150735061142358 is in Accepted state. | | | |
| Host Reference Number: 104POUP140707502 | | | |
| Security Code: D89IU_ | | | |
| Source Account: 1040410944010 104 10410944 | | | |
| Payment To | | | |
| Email Id: amit.w.harkare@oracle.com | | | |
| Payment Details | | | |
| Transfer Amount: 500.00 GBP | | | |
| Currency: Pound Sterling | | | |
| Pay Now: 11-03-2014 | | | |
| Other Details | | | |
| Narrative: Money Transfer | | | |
| | OK Print Download E-Receipt | | |

Column Description

| Field Name | Description |
|----------------|---|
| Host Reference | [Display] |
| Number | Displays the Transaction Reference Number for the transaction |
| Security Code | [Display] Displays the Security Code provided by the FLEXCUBE DIRECT BANKING. |

| Field Name | Description | | | |
|--|--|--|--|--|
| | Note : This field is visible only if the beneficiary is not registered with FCDB | | | |
| Source Account | [Display] | | | |
| | Displays the Debit Account Number. | | | |
| Payment To | | | | |
| Mobile Number | [Display] | | | |
| | Displays the Email Id OR Mobile Number of the beneficiary. | | | |
| Payment Details | | | | |
| Transfer Amount | [Display] | | | |
| | Displays the amount transferred. | | | |
| Currency | [Display] | | | |
| | Displays the currency of transfer. | | | |
| Pay Later OR Pay N | l ow [Display] | | | |
| | Displays the date of payment. | | | |
| Note : The Tr and <i>End Dat</i> | ansfer Date to be selected should lie between the <i>Start Date</i> e. | | | |
| Start Date – | Current Date + No of days (1 to 20) | | | |
| End Date – | Current Date + 365 Days | | | |
| If the <i>Transfe</i> transaction is | er Date happens to be a <i>non-working day</i> or a <i>holiday</i> , then s processed on the next working day. | | | |
| Other Details | [Display] | | | |
| | Displays the narrative for fund transfer, if any | | | |
| Click OK. You will r | each the Peer To Peer Payments – Initiate screen. | | | |
| OR Click E-Receipt to g | generate an e-receipt. | | | |
| OR Click Print . You wi | Il see the option to print the confirmation screen in the <i>pdf</i> format. | | | |
| OR Click Download. The Download Files pop-up is displayed. | | | | |

6.

Download Files

| Click on the File Format to Download File: | |
|--|---|
| PDF | |
| <i>E</i> | |
| | |
| Clos | e |

- 7. Select a file format from the Download list. The options available are:
 - WORD
 - PDF
 - HTML
- 8. Click **Close** to close the **Download** pop-up.

5. Peer Beneficiary Maintenance

To make transfer of funds between common identifiers like Email Id and Mobile Number easy, you have an option to save and maintain one or more beneficiaries along with their Email Ids and Mobile Numbers. This way, you need not remember the Mobile Number or Email Id of the beneficiary to whom the payment has to be made.

In this feature, you are provided with a look up while transferring funds to the maintained beneficiaries. You also have an option to enter the Email Id or Mobile Number while making payments or click on the lookup to select the existing beneficiaries from the list of beneficiaries. The beneficiary maintained by you may or may not belong to the same bank.

5.1 Add Peer Beneficiary

You can add a Peer Beneficiary by entering his or her contact details.

To add a beneficiary, navigate through

1. Navigate to **Payments > Pay to a Peer > Add Peer Beneficiary**.

Add Peer Beneficiary

| Add Peer Beneficiary | | | 13-06 | 5-2014 13:03:11 GMT +0530 | ? 合 * 日 | € × |
|-----------------------|-----------------|----------|-------|---------------------------|------------|-------|
| Beneficiary Nick Name | Id Type | Id Value | | Beneficiary Image | Add Image | |
| | Mobile Number 💌 | | | | | = |
| | | | | Add | New Row Su | ıbmit |

Field Description

| Field Name | Description | | | | | |
|-------------|---|--|--|--|--|--|
| Beneficiary | [Mandatory, Alphanumeric with Special Characters] | | | | | |
| Nick Name | Enter any name OR nick name of the beneficiary | | | | | |
| ld Type | [Mandatory, Dropdown] Select the ID Type from the dropdown. | | | | | |
| | The options available are: | | | | | |
| | Mobile NumberEmail Id | | | | | |
| ld Value | [Mandatory, Input Box, 15, 225] | | | | | |
| | Enter the email ID OR mobile number of the beneficiary as applicable. | | | | | |

| Field Name | Description |
|-------------------|--|
| Beneficiary Image | [Display] |
| | Displays the image if any. |
| | An image can be added or removed using the respective link provided in the "Add Image" column. |
| Add/Remove Image | [Optional, Hyperlink] |
| | Browse your machine to add an image to the beneficiary. |
| | An uploaded image can also be removed using the respective link provided in the same column. |

2. Click **Add New Row** to add a new beneficiary.

3.

OR Click **Submit**. You will reach the **Add Peer Beneficiary – Verify** screen.

Add Peer Beneficiary - Verify

| Add Peer Benefi | ciary - Verify | | 13-06-2014 13:05:4 | 8 GMT +0530 🤶 | ⊕ ★ □ □ × |
|---------------------|----------------|-----------|--------------------------|-----------------|-------------------------|
| Beneficiary Nick Na | ne Id | Type Id | Value | Beneficiary Ima | age |
| John Scully | Ema | ail Id am | iit.w.harkare@oracle.com | | |
| | | | | Cha | nge Confirm |

Column Description

| Field Name | Description | | |
|---|--|--|--|
| Beneficiary | [Display] | | |
| Nick Name | Displays the name OR nick name of the beneficiary. | | |
| | | | |
| ld Type | [Display] | | |
| | Displays the Id Type of the beneficiary. | | |
| Id Value | [Display] | | |
| | Displays the email ID OR Mobile Number of the beneficiary. | | |
| Beneficiary Image | [Display] | | |
| | Displays the image of the beneficiary, if any | | |
| Click Change to go ba | ack to the Add Peer Beneficiary screen. | | |
| OR Click Confirm . You will reach the Add Peer Beneficiary – Confirm screen. | | | |
| | | | |

User Manual Oracle FLEXCUBE Direct Banking Retail Peer To Peer Payments.Docx

Add Peer Beneficiary - Confirm

| Add Peer Beneficiary - Con | firm | 13- | 06-2014 13:05:48 GMT +0530 ? 🖶 🚖 💷 🖳 🗙 | | |
|---|----------|---------------------------|--|--|--|
| Peer Beneficiary Added Successfully Transaction submitted for Add Peer Beneficiary having reference 301618891142403 has been set to status Auto Authorized. Transaction with reference number 301618891142403 is in Accepted state. | | | | | |
| Beneficiary Nick Name | Id Type | Id Value | Beneficiary Image | | |
| John Scully | Email Id | amit.w.harkare@oracle.com | | | |
| | | | OK Download | | |

Column Description

4.

| Field Name | Description | | | |
|--|--|--|--|--|
| Beneficiary | [Display] | | | |
| Nick Name | Displays the name OR nick name of the beneficiary. | | | |
| ld Type | [Display] | | | |
| | Displays the Id Type of the beneficiary. | | | |
| ld Value | [Display] | | | |
| | Displays the Email Id OR Mobile Number of the beneficiary. | | | |
| Beneficiary Image | [Display] | | | |
| | Displays the image of the beneficiary, if any | | | |
| Click OK . You will reach the Add Peer Beneficiary screen. | | | | |
| Click E-Receipt to g | generate an e-receipt. | | | |

Click Download. You will see the Download Files Pop-Up.

Download Files

| Click on the File Format to Download File: | |
|--|------|
| PDF | |
| Set and the set of | |
| | |
| с | lose |

- 5. Select a file format from the Download list. The options available are:
 - RTF
 - PDF
 - HTML
- 6. Click **Close** to close the **Download** pop-up.

5.2 View Peer Beneficiary

This feature enables you to view your registered peer beneficiaries.

To view a beneficiary, navigate through:

1. Navigate to **Payments > Pay to a Peer > View Peer Beneficiary**.

View Peer Beneficiary

| View Peer Beneficiary | | | 13-06-2014 13:09:03 GMT +0530 ? 💼 🛬 💷 🧮 | × |
|-----------------------|-----------------------------|---------------------------|---|---|
| | | | Download Print | |
| Beneficiary Nick Name | Id Type | Id Value | Beneficiary Image | |
| John Scully | Email Id | amit.w.harkare@oracle.com | | |
| 🔲 Sarita | Email Id | saita@oracle.com | 0 | |
| | | | | |
| | | | | |
| Records 1 to 2 of 2 | | | W Page 1 of 1 >> >> | |
| | | | Delete Beneficiary Modify Beneficiar | y |

Column Description

| Field Name | Description |
|--------------------------|---|
| Beneficiary Nick Name | [Display] Displays the name OR nick name of the beneficiary. |
| ld Type | [Display] Displays the ID type of the beneficiary. |
| ld Value | [Display] Displays the Email Id OR Mobile Number of the beneficiary. |
| Beneficiary Image | [Display] Displays the image of the beneficiary, if any |

5.3 Modify Peer Beneficiary

This option allows you to modify any or all of the details of your registered peer beneficiaries.

To modify a beneficiary, do the following:

- 1. Click the checkbox next to any of the beneficiaries you wish to modify.
- 2. Click Modify Beneficiary.
- 3. You will reach the **Modify Peer Beneficiary** screen.

Modify Peer Beneficiary

| Modify Peer Beneficiary | | 13-06-20 | 014 13:09:03 GMT +0530 ? 💼 🛬 | |
|-------------------------|----------|------------------|------------------------------|------------|
| Beneficiary Nick Name | Id Type | Id Value | Beneficiary Image | |
| Sarita | Email Id | saita@oracle.com | | V a |
| | | | Back | Modify |

Field Description

4.

| Field Name | Description |
|-----------------------------------|--|
| Beneficiary | [Mandatory, Alphanumeric with Special Characters] |
| Nick Name | Modify the nick name of the beneficiary |
| ld Type | [Mandatory, Dropdown] |
| | Modify the ID Type from the dropdown. |
| | The options available are: |
| | Mobile NumberEmail Id |
| ld Value | [Mandatory, Input Box, 15, 225] Modify the Email Id OR Mobile Number of the beneficiary as applicable. |
| Beneficiary Image | [Display] Displays the image if any. |
| Add Image | [Optional, Hyperlink] |
| Remove Image | Remove the image OR Add a new image, if any. |
| Click Back to go bac OR | k to the View Peer Beneficiary screen. |

Click Modify. You will reach the Modify Peer Beneficiary – Verify screen

Modify Peer Beneficiary - Verify

| Modify Peer Beneficiary - V | erify | | 13-06-2014 13:16:49 GMT +0530 ? 💼 🛬 💷 📄 🗙 |
|-----------------------------|----------|----------------------|---|
| Beneficiary Nick Name | Id Type | Id Value | Beneficiary Image |
| John1 | Email Id | jhonnyboy@oracle.com | |
| | | | Change Confirm |

Column Description

| Field Name | Description |
|--------------------------|---|
| Beneficiary Nick Name | [Display] Displays the name OR nick name of the beneficiary. |
| ld Type | [Display] Displays the Id Type of the beneficiary. |
| ld Value | [Display] Displays the email ID OR Mobile Number of the beneficiary. |
| Beneficiary Image | [Display] Displays the image of the beneficiary, if any |

 Click Change to go back to the Modify Peer Beneficiary screen. OR Click Confirm. The Modify Peer Beneficiary – Confirm screen is displayed.

Modify Peer Beneficiary - Confirm

| Modify Peer Beneficiary - Co | onfirm | 13-0 | 06-2014 13:16:49 GMT +0530 | ? ☆ ★ □ @ × |
|--|--|--|----------------------------|-------------|
| Peer Beneficiary Modified Suc Transaction submitted for Mo Transaction with reference nu | ccessfully vdify Peer Beneficiary hav mber 908059891142459 | ing reference 908059891142459 has is in Accepted state. | been set to status Auto A | Authorized. |
| Beneficiary Nick Name | Id Type | Id Value | Beneficiary I | mage |
| John1 | Email Id | jhonnyboy@oracle.com | | |
| | | | | ОК |

Column Description

| Field Name | Description |
|--------------------------|---|
| Beneficiary Nick Name | [Display] Displays the name OR nick name of the beneficiary. |
| ld Type | [Display] Displays the Id Type of the beneficiary. |
| ld Value | [Display] Displays the Email Id OR Mobile Number of the beneficiary. |
| Beneficiary Image | [Display] Displays the image of the beneficiary, if any |

6. Click **OK.** The **View Peer Beneficiary** screen is displayed.

5.4 Delete Peer Beneficiary

You can delete any of your added peer beneficiaries.

To delete a beneficiary, in the View Peer Beneficiary screen:

- 1. Click the checkbox next to any of the beneficiaries you wish to delete.
- 2. Click **Delete Beneficiary**. The **Delete Peer Beneficiary Verify** screen is displayed.

Delete Peer Beneficiary - Verify

| Delete Peer Beneficiary - Verify | | 13-06-2014 15:19:27 GMT +0530 ? 🚖 🚖 🖂 🖻 🗙 | |
|----------------------------------|----------------|---|-------------------|
| Beneficiary Name | Beneficiary Id | Id Value | Beneficiary Image |
| John1 | Email Id | jhonnyboy@oracle.com | |
| | | | Back Delete |

Column Description

| Field Name | Description |
|--------------------------|---|
| Beneficiary Nick Name | [Display] Displays the name OR nick name of the beneficiary. |
| ld Type | [Display] Displays the Id Type of the beneficiary. |
| ld Value | [Display] Displays the Email Id OR Mobile Number of the beneficiary. |

| Field Name | Description |
|-------------------|---|
| Beneficiary Image | [Display] |
| | Displays the image of the beneficiary, if any |

3. Click **Back** to go back to the **View Peer Beneficiary** screen.

OR

Click **Delete**. The **Delete Peer Beneficiary – Confirm** screen is displayed.

Delete Peer Beneficiary - Confirm

| Delete Peer Beneficiary - C | onfirm | 13-06-2014 15:19:27 GMT +0530 🤰 💼 🚖 🔲 📄 | | |
|--|----------------|---|--|--|
| Peer Beneficiary Deleted Successfully Transaction submitted for Delete Peer Beneficiary having reference 819712571143024 has been set to status Auto Authorized. Transaction with reference number 819712571143024 is in Accepted state. | | | | |
| Beneficiary Name | Beneficiary Id | Id Value | | |
| | | | | |

Column Description

| Field Name | Description |
|--------------------------|---|
| Beneficiary Nick Name | [Display] Displays the name OR nick name of the beneficiary. |
| ld Type | [Display] Displays the Id Type of the beneficiary. |
| ld Value | [Display] Displays the Email Id OR Mobile Number of the beneficiary. |
| Beneficiary Image | [Display] Displays the image of the beneficiary, if any |

- 4. Click **E-Receipt** to generate to an e-receipt.
- 5. Click OK. The View Peer Beneficiary screen is displayed.

5.5 View Received P2P Payments

You can view the payment you received in your account.

To view received payment, navigate through:

1. Navigate to **Receive Money > Manage Peer Payment Subscription > View Received P2P Payments**. The **Received Payment** screen is displayed.

Received Payments

| Received Payments | | | | | ? = * = 0 |
|-------------------|------------|--------|---------------|-------------------|--|
| Received Payments | | | | | 26-09-2013 17:32:15 GMT +0530 |
| ⊳ ⇔ | | | | Re | cords 1 to 4 of 4 K< K Page 1 of 1 >> >> |
| Ref No. | Date | Amount | Currency | Sender | Status |
| 146078568B1657B | 26-09-2013 | | 10,000.00 INR | Mr Subit Sarma | Failed |
| 191333238816525 | 26-09-2013 | | 100.00 INR | Mr Subit Sarma | Failed |
| 408542401817172 | 26-09-2013 | | 100.00 INR | Mr Subit Sarma | Failed |
| 972085476817232 | 26-09-2013 | | 1,000.00 EUR | Mr SAURABH RETAIL | Pending |
| | | | | | |

Column Description

| Field Name | Description |
|------------|---|
| Ref No | [Display] Displays the reference number of payment done. |
| Date | [Display] Displays the date on which payment has been done. |
| Amount | [Display] Displays the amount. |
| Currency | [Display] Displays the currency of payment |
| Sender | [Display] Displays the sender name who initiated the payment |
| Status | [Display] Displays the status of payment. |

2. Click **Reference Number** to view the details of payment. The system will display payment details screen.

Payment Details

| Payment Details | ? = * = 0 * |
|---|-------------------------------|
| Payment Details | 26-09-2013 17:42:08 GMT +0530 |
| Parenter Tatalit | |
| Reference Number 372054/14917222 Heat Reference Number Ar26490 Currency: ERA Sender Mr SAURABH FETAL Account Number RF NOB027216 Status: Pending Value Date: J-64-2013 Transactor: Nyos: Piert To Piere Payments Crastel Dy Mr SAURABH FETAL Updated My Mr SAURABH FETAL | |
| | Back |

3. Click **E-Receipt** to generate an e-receipt.

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4. Click **Back** to go back to the **Received Payment** screen.

5.6 Claim Peer To Peer Payments

Once a payment is initiated by the sender to the Facebook ID OR Email ID OR Mobile Number, the beneficiary receives an Email OR SMS OR Notification on facebook to register themselves in order to receive funds. For payment to non registered facebook ID, facebook event got created and notification will be sent to the receiver's facebook id. In case of a receiver who is already registered, the funds will be directly credited to their registered account.

For already existing users the registration process will be possible after logging into the application with the user id and password through a new transaction for registering as a receiver and for non existing users the registration process should be initiated from outside the system. The non existing users should be able to register themselves and should be provided with a user id and password after verification of their accounts and bank account details.

Verification of the accounts shall be done through penny credit and chaser mails and SMS, to email and Mobile Number. On completion of all validation process the beneficiary payment will be initiated.

5.7 Claim Peer To Peer Payments for Non registered Non Existing Users

A non registered and non existing user of the bank can claim his or her peer payment by registering at the FCDB application.

To claim a payment, navigate through:

1. Navigate to Log-In > Claim Now.

Claim Now



2. The **Receive Peer To Peer Payment** screen is displayed.

Receive Peer To Peer Payment

| Mode to which payment is re | ceived acebook |
|-----------------------------------|---|
| Email*: | amit@oracle.com |
| Enter Security Code*: | •••• |
| | Submit |
| Registered User <u>Click Here</u> | |
| If you are a registered user, | please login to the portal to register to claim your payments |

Field Description

| Description |
|---|
| [Mandatory, Tab] |
| Select the tab for the mode of payment. |
| The available options are: |
| EmailMobileFacebook |
| [Mandatory, Email Id, Mobile Number, Alphanumeric, |
| Numeric, Special Characters, 15, 225] |
| Enter the details of the received mode of payment in the input box. |
| [Mandatory, Alphanumeric, Masked] |
| Enter the security code received from the sender |
| |

3. Click **Submit**. The **Peer To Peer Payment Registration – Personal Details** screen is displayed. OR

Click Click Here if you are a registered user. The Log-In screen is displayed.

Peer To Peer Payment Registration

| P | eer To Peer Payment Registration | | | | 26-07-2013 16:37:38 |
|---|--|-------------------------------|--|--|---------------------|
| ï | Personal Details | | | | |
| | First Name*: | Test64 | | | |
| | Last Name*: | ffr1 | | | |
| | Email Id/ User Id*: | test64@tr1.com | | | |
| | Mobile Number: | 8181771112 | | | |
| | Password*: | ••••• | View Password Policy | Hading | |
| | Re Enter Password*: | ••••• | | Medium | |
| | Facebook id: | f Connect | | | |
| | | | | | Cancel Next |
| | lease Note: User shall be created with these details, please ensure that | the details mentioned are acc | curate and details shall be used to login to enter other details and perform var | ious transactions through internet portal. | Next |

Field Description

| Field Name | Description |
|-------------------|---|
| First Name | [Mandatory, Alphanumeric, 1-20] Enter your first name. |
| Last Name | [Mandatory, Alphanumeric, 1-20] Enter your last name. |
| Email ID | [Mandatory OR Display ,UNIQUE, 1-255, Alphanumeric] Enter your email ID if it is not pre populated. |
| Mobile Number | [Conditional, 1-15] Enter your mobile number if it is not pre populated. |
| Password | [Mandatory, Masked, As per Password Policy] Enter any password as you wish as per the password policy. |
| Re Enter Password | [Mandatory, Masked, As per Password Policy] Enter the same password again. |
| Email ID | [Mandatory OR Display, UNIQUE, 1-255, Alphanumeric] Enter your email ID if it is not pre populated. |

4. Click on Next. You will get registered. The Peer To Peer Payment Registration - Bank Account Details screen. OR

Click Cancel. The Log-In screen is displayed.

Peer To Peer Payment Registration – Bank Account Details

| Peer To Peer Payment Registration | | ? 8 🖈 🗕 🕫 |
|---|---|---|
| Peer To Peer Payment Registration | | 26-07-2013 16:50:02 GMT +0530 |
| Bank Account Details | | |
| Select Account Type*: | C Account within Bank Account with other Bank | |
| Account Number*: | 1221000001 | |
| National Clearing Code Type*: | CHAPS MAPS Network | |
| Bank Code*: | NWBKGB98 | |
| Bank Name*: | NWBKGB98 | |
| Address*: | NWBKGB98 | |
| | | |
| City*: | NWBKGB98 | |
| | | Clear Submit |
| Entered data like the email id/contact number and account number of the bar | k will get validated through email verification and penny credit validation. Once validation is completed the amo | unt shall get credited into the registered account. |
| | | |

Field Description

| Field Name | Description |
|-----------------------------------|--|
| Select Account Type | [Mandatory, Radio Button] Select the relevant account type. The options available are: Account within Bank Account with other Bank |
| Account within E | Bank |
| Account Number | [Mandatory, Alphanumeric, 1-16] Enter the account number to receive funds |
| Branch Code | [Mandatory] Select the branch code for the account selected. |
| Account with oth | her Bank |
| Account Number | [Mandatory, Alphanumeric, 1-16] Enter the account number to receive funds |
| National Clearing Code Type | [Mandatory, Dropdown] Select the appropriate National Clearing Code Type for the bank. The options available are: CHAPS MAPS Network HELLENIC BANK ASSOCIATION FROM GREECE NEW ZEALAND BANKERS ASSOCIATION FROM NEW ZEALAND PI CLEARING NETWORK |
| Bank Code | [Mandatory, Input,1-20] Enter the bank code of the receiver's bank. |
| Bank Name | [Display] This field displays the name of the bank to which the entered account belongs to. |
| Address | [Display] This field displays the address to which the entered account belongs to |
| City | [Display] This field displays the name of the city to which the entered account belongs to |
| Click Submit T | he Beer To Beer Bayment Presistration - Bank Account Dotaile Confirm |

5. Click **Submit**. The **Peer To Peer Payment Registration - Bank Account Details Confirm** screen is displayed.

| Peer To Peer Payment Registration | n | 00€008 |
|--|---|-------------------------|
| Peer To Peer Payment Registratio | n 25-07 | 2013 16:50:46 GMT +0630 |
| Bank Account Details | | |
| Select Account Type: Account Number: National Clearing Code Type Bank Rame: Address: Cdy: | Account with other Bank 1221000001 NVEKX2890 NVEKX2896 NVEKX2896 | |
| Entered data like the email id/contact number and a | court number of the bank will get validated through email verification and penny credit validation. Once validation is completed the amount shall get credited into the reg | Back Confirm |
| | | |

Peer To Peer Payment Registration – Bank Account Details Verification

Column Description

| Field Name | Description |
|-----------------------------------|---|
| Select Account Type | [Display] Displays the account type chosen by you in the previous screen |
| Account Number | [Display] Displays your account number. |
| National Clearing Code Type | [Display] Displays your national clearing code type. |
| Bank Code | [Display] Displays your bank code. |
| Bank Name | [Display] Displays your bank name. |
| Address | [Display] Displays the address of the branch. |
| City | [Display] Displays the city where the branch is located. |

6. Click **Confirm**. If Email is not verified you will see the following screen.

Email Verification Pending

| 10184.133.21 https://10184.133.21/7033/8001/internet | |
|---|-------------------------------|
| mail Address Verification Pending | 09-10-2013 11:12:34 GMT +0530 |
| Click on "Resend Email" button below, if you want us to send the link again." | |

7. Validate your email account by clicking on the link mailed to your registered email ID. You will see the **Email Verification Successful** screen.

| ○× ▼ Oracle FLEXCUBE × | 💰 Summary Report | × 🛛 Oracle Flexcube | × 🛛 Oracle Flexcube | × 🗍 Insert title here | × 🛛 Oracle FLEXCUE | BE × Email Verificatio | on× + ▽ | | - |
|----------------------------------|------------------------|-------------------------------|----------------------|-----------------------|--------------------|------------------------|---------|--------------|----|
| 0.184.134.158 https://10.184.134 | .158:7013/B001/emailVe | rificationService.jsp?fldPara | m1=fry%2BMndhJ0RmGWp | Qt7cacx0vujRTEgdYpSUO | TI5On8ko5d ☆ マ C | <mark>∛]</mark> | | ۹ م | r] |
| | | | | | | | 26-07-2 | 013 16:44:53 | 3 |
| il Verification | | | | | | | | | |
| I Verification Successful | | | | | | | | | |
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Email Verification

- 8. If Email ID is already verified. You will receive a "One Time Password" on your registered mobile number.
- 9. You will reach the **Mobile OTP Verification** screen.

Note: Mobile OTP will generate only if mobile number is registered.

OR

Click **Back** to navigate to the **Peer To Peer Payment Registration – Bank Account Details** screen.

Mobile OTP Verification

| Mobile OTP Verification | ? * * = * * |
|--|--|
| Iobile OTP Verification | 26-07-2013 16:50:46 GMT +0630 |
| Mobile OTP Verification | |
| An "One Time Password" has been generated and dispatched to your mobile number for this transaction. Kindly enter the One Time Password in the field | below for this transaction to proceed. The One Time Password is only valid for the next 5 minutes. |
| Reference Number: 107413054141105 Enter One Time Password*, 562+43 | |
| | Submit Resend OTP |
| | |
| | |
| | |
| | |
| | |

Field Description

| Field Name | Description |
|------------|--|
| Reference | [Display] |
| Number | Displays the Reference Number of your transaction |
| Enter One | [Mandatory, Input, Alphanumeric] |
| Time | Enter the "One Time Password" that you have received on your |
| Password | registered mobile number. |

- 10. Click Submit. You will reach the Peer To Peer Payment Registration successful screen.
- 11. Your KYC verification is initiated. OR

Click Resend OTP. The Mobile OTP will be resent on your Registered Mobile Number.

Peer To Peer Payment Registration

| Page 10 Set 2 Downess Registration Page 20 Set 20 | - | |
|---|--|--|
| Regulation successful Peer To Peer Payment Registration 26-07-2013 16:52/13 GMT -0530 Rank Account Datains | Peer To Peer Payment Registration | 200000 |
| Peer To Peer Payment Registration 26-67-2013 1652113 GMT -0630 | Registration successful | |
| Bark Account Details | Peer To Peer Payment Registration | 36-47-3013 1663(113 GMT +0530 |
| | Bank Account Details | |
| Genetik Accessed Type: Accessed with their Bank Accessed Nameset: 25:000001 National Clearing Code Type: CNAPS MAPS Instrument Bank Code NVMCXD000 Bank Name WMRXD000 Address WMRXD000 City: MVMRXD000 | Selecit Account Type: Account with the Stark Account Number 12 2000001 National Clearing Code Type: ChAd's Kalkyon Bank Celek WHRKDB98 Bank Nakeire MYRKDB98 Addreas MYRKDB98 City: WHRKDB98 | |
| Entered data like the email kitoonfact number and account number of the bank will get validated through email verification and penny credit validation. Once validation is completed the amount shall get credited into the registered account. | Entered data like the email id/contact number and account number of the bank w | If get validated through email verification and penny credit validation. Once validation is completed the amount shall get credited into the registered account. |

Column Description

| Field Name | Description |
|-----------------------------------|---|
| Select Account Type | [Display] Displays the account type chosen by you in the previous screen. |
| Account Number | [Display] Displays your account number. |
| National Clearing Code Type | [Display] Displays your national clearing code type. |

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| Field Name | Description |
|------------|---|
| Bank Code | [Display] Displays your bank code. |
| Bank Name | [Display] Displays your bank name. |
| Address | [Display] Displays the Address of the branch. |
| City | [Display] Displays the City where the branch is located. |

- 12. After registration is completed, the process for crediting beneficiary gets initiated.
- 13. Click **E-Receipt** to generate an e-receipt.

Note: Enrolled user can manage his registration process by logging to the application.

5.8 View Registered Peer Beneficiary

Using this feature, you can view the registered peer beneficiary.

To use this option, go to:

1. Navigate to Receive Money > Manage Peer Payment Subscription > Claim/Manage Peer Account. The system will display View Registered Peer Beneficiary screen.

View Registered Peer Beneficiary – Penny Credit Validation

| View Registered Pee | r Beneficiary | | | 0 • • • 0 |
|----------------------|---|---|----------------|-------------------------------|
| View Registered Peer | r Beneficiary | | | 26-09-2013 18:58:26 GMT +0530 |
| Bonk Details | Account Number: 25736/1356 Bank Tame: Add/054/8000 Bank Code: Add/054/8000 Add/054/8000 Account Status: Account Verification Pending Verify | | | |
| Consec Datalis | Email its present stringsfor@procle com Matiete Neurobar: 7791209414 Facebook td. 19/A account details vill not impact already scheduled Mure dated payments per | Validate Penny Credit Amount Account Namber: 27194/134 Bit: 27194/134 Bit: 27194/134 Anout: 27194/134 Anout: 27194/134 Anout: 27194/134 | Validare Close | Bodly Unidentified |
| invManage Peer | | | | 0 |

Field Description

Field Name

Description

| Field Name | Description |
|----------------|--|
| Account Number | [Display] Displays your Bank Account Number. |
| BIC | [Display] Displays your bank code |
| Enter Random | [Mandatory, Input,10, Numeric] |
| Deposit Amount | Enter the penny amount deposited to your bank account. |

2. Click Validate. The Registration successful page is displayed.

Registration Successful

| ORACLE FLEXCUBE Direct Banking - Mozilla Firefox | RETAILS Completely that the set | |
|--|--|--|
| 10.184.134.158 https://10.184.134.158:7013/B001/internet | | ☆ |
| ORACLE | | Change Password ATM and Branch Locators Logout |
| P2P Payments Account Opening Customer Server | | » |
| WELCOME, TEST64 ITR1 | | |
| View Registered Peer Beneficiary | | ? ■ ★ = □ × |
| View Registered Peer Beneficiary | | 29-07-2013 11:05:29 GMT +0530 |
| Bank Details | | |
| Account Number: 1221000001 | | |
| Bank Name: NWBKGB98 Bank Code: NWBKGB98 | | |
| Address: NWBKGB98 | | |
| City: NWBKGB98 | | |
| Account Status: Pending for Verification | fy | |
| | | |
| Email Id: test64@itr1.com | | |
| Mobile Number: 8181771112 | | |
| Facebook ld: N/A | Validate Penny Credit Amount | |
| | | Mediću Uzeubastike |
| | C Registration successful | mouny unsubscribe |
| | Penny credit amount is validated, the money will be credited to your account in 2 days. | |
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| | | |
| | | |
| Claim/Manage Peer | | E • |
| | | |

3. Click **OK**. The **View Registered Peer Beneficiary** screen is displayed.

View Registered Peer Beneficiary

| View Registered Peer Beneficiary | ? Ѣ ★ 🛛 🖻 × |
|--|-----------------------|
| Pank Detaile | « |
| Account Number: 1040411254018 | • • • |
| Branch Code: 104 | |
| Account Status: Verified | (|
| | |
| | |
| Email Id: mustufa.gari@oracle.com | |
| Facebook Id: N/A | |
| Мо | dify Unsubscribe |
| Modification/ Unsubscription of account details will not impact already scheduled future dated payments pending for exect will be credited to your current mentioned account. | ution. Those payments |

Column Description

| Field Name | Description |
|-----------------------------|---|
| Bank Details | |
| Account Number | [Display] Displays your account number. |
| Bank Code | [Display] Displays your bank code |
| Bank Name | [Display] Displays your bank name |
| Address | [Display] Displays the address of the branch. |
| City | [Display] Displays the city where the branch is located. |
| Account Status | [Display] Displays the account status. For e.g. Pending, Failed. |
| Contact Details Email Id | [Display] Displays your registered Email Id |
| Mobile Number | [Display] Displays your registered Mobile Number |

| Field Name | Description |
|-------------|-----------------------------------|
| Facebook ID | [Display] |
| | Displays your facebook ID, if any |

4. Click **Modify.** The **Modify Peer Beneficiary** screen is displayed.

Modify Registered Peer Beneficiary

| Modify Registered Peer Beneficiary | | ? ● ★ ● © |
|--|--|-------------------------------|
| Modify Registered Peer Beneficiary | | 26-09-2013 18:25:38 GMT +0530 |
| Bank Account Details | | |
| Select Account Type* Account Number* | CAccount within Bank Account with other Bank | |
| National Clearing Code Type* | CHAPS NAPS Network | |
| Bank/Branch Code* | ABGB0ABN00X | |
| Bank Name* | ABGB0ABNOX | |
| Address* | ABGB0ABN00X | |
| | | |
| City* | ABGB0ABN00X | |
| | | Back Submit |
| Entered data like the email simoble number and account number of the bank will get validated through enall/insbile verification and penny credit validation. Once validation is completed the amount shall get credited into the registered account. | | |

5. Click **Submit**. The **Modify Peer Beneficiary Verify** screen is displayed.

Modify Registered Peer Beneficiary- Verify

| Modify Registered Peer Beneficiary - Verify | ? 츈 ★ 🛛 🖻 × |
|---|--------------|
| Bank Details | |
| Account Number: 1040411254029 | |
| Bank Name: CORE_COMB_STMT | |
| Branch Code: 104 | |
| | Back Confirm |

6. Click **E-Receipt** to generate an e-receipt.

7. Click **Confirm.** The **Modify Peer Beneficiary Confirm** screen is displayed.

OR Click **OK** to go to previous screen.

Modify Registered Peer Beneficiary - Confirm

| Modify Registered Peer Beneficiary - Confirm | ? 축 ★ 🛛 🖻 × |
|--|-------------|
| Updation Performed Successfully | × |
| | • |
| Bank Details | |
| Account Number: 1040411254029 | (B) |
| Bank Name: CORE_COMB_STMT | 0 |
| Branch Code: 104 | |
| | ОК |

8. Click **Unsubscribe** to unsubscribe the peer beneficiary in View Registered Peer Beneficiary screen. The **Modify Peer Beneficiary Verify** screen is displayed.

Unsubscribe Peer Beneficiary- Verify

| Unsubscribe Peer Beneficiary - Verify | ? 츈 ★ 🛛 🖻 × |
|---------------------------------------|--------------|
| Bank Details | |
| Account Number: 1040411254029 | |
| Bank Name: CORE_COMB_STMT | |
| Branch Code: 104 | |
| | Back Confirm |

9. Click **Confirm.** You will reach the **Unsubscribe Peer Beneficiary Confirm,** screen. OR

Click **Back** to navigate to previous screen.

Unsubscribe Peer Beneficiary- Confirm

| Unsubscribe Peer Beneficiary - Confirm | ? æ ★ 🛛 🖻 × |
|--|-------------|
| Peer Beneficiary Deleted Successfully | |
| | |
| Bank Details | |
| Account Number: 1040411254029 | |
| Bank Name: CORE_COMB_STMT | |
| Branch Code: 104 | |
| | ОК |

- 10. Click **E-Receipt** to generate an e-receipt.
- 11. Click OK.

5.9 Claim Peer To Peer Payments for Non-Registered Existing Users

A non-registered but an existing user of the bank can claim his or her peer payment by registering at the FCDB application.

To use this option, navigate through:

- 1. Navigate to Receive Money > Manage Peer Payment Subscription > Claim/Manage Peer Account.
- 2. The View Registered Peer Beneficiary screen is displayed.

View Registered Peer Beneficiary



- 3. Click **Register**. The **Peer Beneficiary Registration** screen is displayed.
- 4. Use the check-box to register with or without a **Security Code**.

Peer Beneficiary Registration – Security code

| Peer Beneficiary Registration | ? 축 ★ 🛛 🖻 | × |
|---------------------------------|-----------|---|
| Register Using Security Code: 🗹 | | |
| Email Mobile Facebook | | |
| Email: abc@xyz.co | | |
| Enter Security Code*: | | |
| | Submi | t |

Field Description

| Field Name | Description | |
|---------------------------------|---|--|
| Register using Security Code | [Optional, Checkbox] | |
| | Select the checkbox if registration is to be done by security code. | |
| Mode to which the | [Mandatory, Tab] | |
| payment is received | Select the tab for the mode of payment. | |
| | The available options are: | |
| | EmailMobileFacebook | |
| Enter Security Code | [Mandatory, Alphanumeric, Masked] | |
| | Enter the security code received from the sender | |

Peer Beneficiary Registration – without security code

| Peer Beneficiary Regi | stration | ? ☆ ★ 🛛 🖻 × |
|-------------------------------|--------------|-------------|
| Register Using Security Code: | | |
| Select Account Number*: | Select v Q. | |
| Email: | abc@xyz.com | |
| Mobile Number: | 986547678456 | |
| | | Submit |

Field Description

| Field Name | Description |
|----------------|--|
| Select Account | [Mandatory, Dropdown] |
| Number | Select the account number in which the amount is credited. |
| Email | [Display] |
| | This field will display your email ID. |
| Mobile Number | [Display] |
| | This field displays your Mobile Number. |

5. Click **Submit**. The **Peer Beneficiary Registration-Verify** screen is displayed.

Peer Beneficiary Registration - Verify

| Peer Beneficiary Registration - Verify | | ? 🗄 🛪 🗉 🖻 🗙 |
|--|--|--------------|
| | | |
| Account Number: 004003171328 | | |
| Email: abc@xyz.com | | |
| Mobile Number: 986547678456 | | |
| | | Back Confirm |

Column Description

| Field Name | Description |
|----------------|--|
| Account Number | [Display] |
| | Displays the account number in which the amount is credited. |
| Email | [Display] |
| | Displays your email ID. |
| Mobile Number | [Display] |
| | Displays your Mobile Number |

6. Click **E-Receipt** to generate an e-receipt.

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7. Click **Confirm**. The **Peer Beneficiary Registration – Confirm** screen is displayed. OR

Click Back. The Peer Beneficiary Registration screen is displayed.

Peer Beneficiary Registration - Confirm

| Peer Beneficiary Registration - Confirm | ? 🗄 🛪 🗉 🖻 🗙 |
|---|-------------|
| Registration successful | |
| | |
| Account Number: 004003171328 | |
| Email: abc@xyz.com | |
| Mobile Number: 986547678456 | |
| | ОК |

Column Description

| Field Name | Description |
|----------------|--|
| Account Number | [Display] |
| | Displays the account number in which the amount is credited. |
| Email | [Display] |
| | Displays your email ID. |
| Mobile Number | [Display] |
| | Displays your Mobile Number. |
| | |

- 8. Click **E-Receipt** to generate an e-receipt.
- 9. Click **OK**. The **View Registered Peer Beneficiary** screen is displayed.